

NOTICE
OF
MEETING

**LICENSING & PUBLIC SPACE
PROTECTION ORDER (PSPO) SUB
COMMITTEE**

will meet on

THURSDAY, 30TH SEPTEMBER, 2021

At 10.00 am

by

GREY ROOM - YORK HOUSE, ON [RBWM YOUTUBE](#)

TO: MEMBERS OF THE LICENSING & PUBLIC SPACE PROTECTION ORDER (PSPO) SUB COMMITTEE

COUNCILLORS JOHN BOWDEN, MANDY BRAR AND DAVID CANNON

Karen Shepherd – Head of Governance - Issued: 22 September 2021

Members of the Press and Public are welcome to attend Part I of this meeting. The agenda is available on the Council's web site at www.rbwm.gov.uk or contact the Panel Administrator **Shilpa Manek** 01628 796310

Recording of Meetings – In line with the council's commitment to transparency the Part I (public) section of the virtual meeting will be streamed live and recorded via Zoom. By participating in the meeting by audio and/or video, you are giving consent to being recorded and acknowledge that the recording will be in the public domain. If you have any questions regarding the council's policy, please speak to Democratic Services or Legal representative at the meeting.

AGENDA

PART I

<u>ITEM</u>	<u>SUBJECT</u>	<u>PAGE NO</u>
1.	<u>APPOINTMENT OF CHAIRMAN</u> To appoint a Chairman for the duration of the meeting.	
2.	<u>APOLOGIES FOR ABSENCE</u> To receive any apologies for absence.	
3.	<u>DECLARATIONS OF INTEREST</u> To receive any declarations of interest.	3 - 4
4.	<u>PROCEDURES FOR SUB COMMITTEE</u> To note the procedural details for the meeting.	5 - 6
5.	<u>CONSIDERATION OF APPLICATION FOR A NEW PREMISES LICENCE UNDER THE LICENSING ACT 2003</u> To consider an application of a new premises licence under The Licensing Act 2003 for 365 Services (UK) LTD.	7 - 58

MEMBERS' GUIDE TO DECLARING INTERESTS IN MEETINGS

Disclosure at Meetings

If a Member has not disclosed an interest in their Register of Interests, they **must make** the declaration of interest at the beginning of the meeting, or as soon as they are aware that they have a DPI or Prejudicial Interest. If a Member has already disclosed the interest in their Register of Interests they are still required to disclose this in the meeting if it relates to the matter being discussed.

A member with a DPI or Prejudicial Interest **may make representations at the start of the item but must not take part in the discussion or vote at a meeting.** The speaking time allocated for Members to make representations is at the discretion of the Chairman of the meeting. In order to avoid any accusations of taking part in the discussion or vote, after speaking, Members should move away from the panel table to a public area or, if they wish, leave the room. If the interest declared has not been entered on to a Members' Register of Interests, they must notify the Monitoring Officer in writing within the next 28 days following the meeting.

Disclosable Pecuniary Interests (DPIs) (relating to the Member or their partner) include:

- Any employment, office, trade, profession or vocation carried on for profit or gain.
- Any payment or provision of any other financial benefit made in respect of any expenses occurred in carrying out member duties or election expenses.
- Any contract under which goods and services are to be provided/works to be executed which has not been fully discharged.
- Any beneficial interest in land within the area of the relevant authority.
- Any licence to occupy land in the area of the relevant authority for a month or longer.
- Any tenancy where the landlord is the relevant authority, and the tenant is a body in which the relevant person has a beneficial interest.
- Any beneficial interest in securities of a body where:
 - a) that body has a piece of business or land in the area of the relevant authority, and
 - b) either (i) the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body **or** (ii) the total nominal value of the shares of any one class belonging to the relevant person exceeds one hundredth of the total issued share capital of that class.

Any Member who is unsure if their interest falls within any of the above legal definitions should seek advice from the Monitoring Officer in advance of the meeting.

A Member with a DPI should state in the meeting: ***'I declare a Disclosable Pecuniary Interest in item x because xxx. As soon as we come to that item, I will leave the room/ move to the public area for the entire duration of the discussion and not take part in the vote.'***

Or, if making representations on the item: ***'I declare a Disclosable Pecuniary Interest in item x because xxx. As soon as we come to that item, I will make representations, then I will leave the room/ move to the public area for the entire duration of the discussion and not take part in the vote.'***

Prejudicial Interests

Any interest which a reasonable, fair minded and informed member of the public would reasonably believe is so significant that it harms or impairs the Member's ability to judge the public interest in the item, i.e. a Member's decision making is influenced by their interest so that they are not able to impartially consider relevant issues.

A Member with a Prejudicial interest should state in the meeting: ***'I declare a Prejudicial Interest in item x because xxx. As soon as we come to that item, I will leave the room/ move to the public area for the entire duration of the discussion and not take part in the vote.'***

Or, if making representations in the item: ***'I declare a Prejudicial Interest in item x because xxx. As soon as we come to that item, I will make representations, then I will leave the room/ move to the public area for the entire duration of the discussion and not take part in the vote.'***

Personal interests

Any other connection or association which a member of the public may reasonably think may influence a Member when making a decision on council matters.

Members with a Personal Interest should state at the meeting: ***'I wish to declare a Personal Interest in item x because xxx'. As this is a Personal Interest only, I will take part in the discussion and vote on the matter.***

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LICENSING SUB-COMMITTEE

PROCEDURES

The Licensing Panel Sub-Committee to elect a Chair. The Chair will welcome all parties to the meeting, introduce the Sub-Committee Members and officers present. The hearing will then proceed as follows;

- a) The Officer Reporting (as the licensing authority) to outline the application and the decision to be taken
- b) Members to ask questions of the Officer Reporting
- c) Applicant to ask questions of the Officer Reporting
- d) The Applicant to put their case to the Sub-Committee
- e) Members to ask questions of the Applicant
- f) Other persons to make their representations
- g) Members to ask questions of other persons
- h) Applicant to ask questions of other persons
- i) Chair to ask if any parties have any further questions or anything they wish to add
- j) Applicant to briefly summarise their position
- k) Officer Reporting to sum up and restate the options for the Members of the Sub Committee
- l) Sub-Committee to retire and make their decision within 5 working days

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REPORT TO LICENSING PANEL SUB COMMITTEE

CONSIDERATION OF AN APPLICATION OF A NEW PREMISES LICENCE UNDER THE LICENSING ACT 2003

LICENSING PANEL SUB COMMITTEE: Cllr Bowden, Cllr Brah, Cllr Cannon,

OFFICER REPORTING: Craig Hawkings

A) The Application – (Appendix A)

Applicant: 365 Services (UK) LTD

Premises: 88 Maidenhead Road, Windsor, SL4 5EJ

A map of the area surrounding the premises is at **(Appendix B)**.

The application is to:

1. To Licence a Café.

Description of Premises: Café.

A summary of the application is as follows;

- Sale of Alcohol on and off the premises

Monday – Saturday	10:00 – 18:00
Sunday	10:00 – 16:00

Designated Premises Supervisor (DPS): Mr. Blerim Pacolli

Last day for representations: Friday 3 September

The application was advertised in accordance with the statutory regulations.

B) Relevant Representations Received

Where, as here, relevant representations have been made, the licensing authority must hold a hearing to consider them, unless agreed by the parties. The Licensing and Public Space Protection Order Sub-Committee can take steps as are appropriate for the promotion of the Licensing Objectives as relevant.

To be “relevant”, the representation has to relate to the likely effect of the grant of the licence on the promotion of at least one of the four licensing objectives which are set out in the Licensing Act 2003.

The four licensing objectives are;

- The prevention of crime and disorder;
- Public safety;
- The prevention of public nuisance; and
- The protection of children from harm.

In this case the representations received from the responsible authorities are as follows;

a .	Environmental Health:	None
b .	RBFRS:	None
c .	Planning Officer:	None
d .	Local Safeguarding Children's Board (LSCB)	None
e .	Public Health:	None
f .	Trading Standards:	None
g .	Thames Valley Police:	None
h .	RBWM Licensing:	None

Representations received from other persons are as follows;

- 13 Representations

Redacted copies of the representations are at **(Appendix C)**

The applicant for the licence and the 13 persons who made representations were notified of this hearing in accordance with the statutory regulations.

All parties were required to notify the Licensing Authority, in advance, if they intended to attend the hearing and, if so, if they intended to be represented or call witnesses.

C) RBWM Licensing Policy

The sections of the RBWM Licensing Policy relevant to this application are;

6.1 Framework Hours

Having considered the evidence of alcohol related crime, disorder and anti-social behavior, the number of late-night premises and, in particular, the social, practical and regulatory impacts on the morning after the night before, the Licensing Authority has adopted a Framework Hours Policy. This Framework Hours Policy will apply to new and variation applications.

The Framework Hours are:

Premises Type	Commencement Hour for Licensable Activities No earlier than:	Terminal Hour for Licensable Activities No later than:
• Off licence	• 09.00	• 23.00
• Restaurant	• 09.00	• 01.00
• Pub/bar/night club	• 10.00	• 02.00
• Takeaway	• n/a	• 02.00

(As can be seen, the licensed hours applied for in this application fall within RBWM framework hours for a premises.)

Framework Hours are intended to guide applicants on the Licensing Authority's expectations when preparing their Operating Schedule. However, if no relevant representations had been received, the application would have been granted by the Licensing Authority under delegated powers.

6.4 Wider Community Interest

The Licensing Authority considers that its licensing functions are exercised in the public interest, furthermore that the Licensing Authority is under a duty to take any steps with a view to the promotion of the licensing objectives in the interests of the wider community and not just those of the individual licence holder.

The Licensing Authority will have particular regard to those applications in close proximity to residential premises and the likely effect on the promotion of the licensing objectives in such circumstances. Subject to any relevant representations, the Licensing Authority will have particular regard to*:

- The nature of the activities

- The character of the surrounding area
- Measures for limitation of noise emissions from the premises. These may include as appropriate; noise limitation devices, sound insulation, whether windows are to be opened, the insulation of acoustic lobbies and double glazing
- Measures to deal with queuing, where necessary
- Use of outdoor areas
- Measures to deal with dispersal of customers from the premises as necessary, including the employment of door supervisors, use of dedicated Hackney Carriage / Private Hire firms, notices in the premises requesting customers to respect neighbours
- Winding down periods, particularly in public houses and nightclubs etc.
(*Note – not all of these will be relevant to this particular application)

7. Promoting the Prevention of Crime and Disorder

Where relevant representations are made, the Licensing Authority will have particular regard to the following issues* in relation to the crime and disorder objective:

- Measure to prevent bottles being carried from premises
- Use of drinks' promotions
- Measure to prevent binge drinking
- Participation in the Pub Watch Scheme
- Use of door supervisors
- Training staff in crime prevention measures
- Search procedures
- Use of close circuit television
- Lighting
- Where premises are new, designing out crime
- Quality of surveillance of premises

9. Promoting the Prevention of Public Nuisance

Where relevant representations are made, the Licensing Authority will have particular regard to the following issues* in relation to the public nuisance objective:

- The disposal of waste, particularly glass
- The use and maintenance of plant, including air extraction and ventilation systems
- Litter in the vicinity of the premises
- Noise from deliveries / collections to and from the premises
- Measures to control behaviour and queues
- Whether door supervisors are able to stay at the entrance to encourage quiet departure
- The provision of Hackney Carriage / Private Hire services at the premises
- Signs on doors and on tables encouraging consideration to the neighbours

10. Promoting the Prevention of Children from Harm

RBWM recognizes that the protection of children from harm includes the protection of children from moral, psychological and physical harm. This includes not only protecting children from the harms directly associated with alcohol consumption but also wider harms such as exposure to strong language and the need to protect children from sexual exploitation.

All applicants need to demonstrate how children and young people will be safeguarded if attending the licenced premises, or how it will be ensured that they do not gain access to the premises if not appropriate. Where relevant representations are made in relation to the protection of children from harm the Licensing Authority may impose conditions restricting the access of children or excluding them altogether from licensed premises.

Proof of Age Cards

Where necessary and appropriate, a requirement for the production of proof of age cards before any sale of alcohol is made could be attached to any premises licence or club premises certificate for the protection of children from harm.

D) Revised Guidance issued under section 182 of the Licensing Act 2003

The full document is found at

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/705588/Revised_guidance_issued_under_section_182_of_the_Licensing_Act_2003_April_2018_.pdf

The sections of the Guidance relevant to this application are;

Licensing objectives and aims

1.2 The legislation provides a clear focus on the promotion of four statutory objectives which must be addressed when licensing functions are undertaken.

1.3 The licensing objectives are:

- The prevention of crime and disorder;
- Public safety;
- The prevention of public nuisance; and
- The protection of children from harm.

1.4 Each objective is of equal importance. There are no other statutory licensing objectives, so that the promotion of the four objectives is a paramount consideration at all times.

1.5 However, the legislation also supports a number of other key aims and purposes. These are vitally important and should be principal aims for everyone involved in licensing work. They include:

- protecting the public and local residents from crime, anti-social behaviour and noise nuisance caused by irresponsible licensed premises;
- providing a regulatory framework for alcohol which reflects the needs of local communities and empowers local authorities to make and enforce decisions about the most appropriate licensing strategies for their local area; and
- encouraging greater community involvement in licensing decisions and giving local residents the opportunity to have their say regarding licensing decisions that may affect them.

Crime and disorder

2.1 Licensing authorities should look to the police as the main source of advice on crime and disorder. They should also seek to involve the local Community Safety Partnership (CSP).

2.3 Conditions should be targeted on deterrence and preventing crime and disorder including the prevention of illegal working in premises (see paragraph 10.10). For example, where there is good reason to suppose that disorder may take place, the presence of closed-circuit television (CCTV) cameras both inside and immediately outside the premises can actively deter disorder, nuisance, anti-social behaviour and crime generally. Some licence holders may wish to have cameras on their premises for the prevention of crime directed against the business itself, its staff, or its customers. But any condition may require a broader approach, and it may be appropriate to ensure that the precise location of cameras is set out on plans to ensure that certain areas are properly covered and there is no subsequent dispute over the terms of the condition.

Public nuisance

2.15 The 2003 Act enables licensing authorities and responsible authorities, through representations, to consider what constitutes public nuisance and what is appropriate to prevent it in terms of conditions attached to specific premises licences and club premises certificates. It is therefore important that in considering the promotion of this licensing objective, licensing authorities and responsible authorities focus on the effect of the licensable activities at the specific premises on persons living and working (including those carrying on business) in the area around the premises which may be disproportionate and unreasonable. The issues will mainly concern noise nuisance, light pollution, noxious smells and litter.

2.16 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.

2.19 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, the most sensitive period for people being disturbed by unreasonably loud music is at night and into the early morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. This is why there is still a need for a licence for performances of live music between 11 pm and 8 am. In certain circumstances, conditions relating to noise emanating from the premises may also be appropriate to address any disturbance anticipated as customers enter and leave.

2.21 Beyond the immediate area surrounding the premises, these are matters for the personal responsibility of individuals under the law. An individual who engages in antisocial behaviour is accountable in their own right. However, it would be perfectly reasonable for a licensing authority to impose a condition, following relevant representations, that requires the licence holder or club to place signs at the exits from the building encouraging patrons to be quiet until they leave the area, or that, if they wish to smoke, to do so at designated places on the premises instead of outside, and to respect the rights of people living nearby to a peaceful night.

Protection of Children from harm

2.22 The protection of children from harm includes the protection of children from moral, psychological and physical harm. This includes not only protecting children from the harms associated directly to alcohol consumption but also wider harms such as exposure to strong language and sexual expletives (for example, in the context of exposure to certain films or adult entertainment). Licensing authorities must also consider the need to protect children from sexual exploitation when undertaking licensing functions.

2.23 The Government believes that it is completely unacceptable to sell alcohol to children. Conditions relating to the access of children where alcohol is sold and which are appropriate to protect them from harm should be carefully considered.

2.26 Licensing authorities and responsible authorities should expect applicants, when preparing an operating schedule or club operating schedule, to set out the steps to be taken to protect children from harm when on the premises.

2.27 Conditions, where they are appropriate, should reflect the licensable activities taking place on the premises. In addition to the mandatory condition regarding age verification, other conditions relating to the protection of children from harm can include:

- Restrictions on the hours when children may be present;
- Restrictions or exclusions on the presence of children under certain ages when particular specified activities are taking place;
- Restrictions on the parts of the premises to which children may have access;
- Requirements for an accompanying adult (including for example, a combination of requirements which provide that children under a particular age must be accompanied by an adult); and
- Full exclusion of people under 18 from the premises when any licensable activities are taking place.

Hearings

9.38 In determining the application with a view to promoting the licensing objectives in the overall interests of the local community, the licensing authority must give appropriate weight to:

- the steps that are appropriate to promote the licensing objectives;
- the representations (including supporting information) presented by all the parties;
- this Guidance;
- its own statement of licensing policy.

E) Conclusion / Summary

The Licensing Panel Sub Committee is obliged to determine this application with a view to promoting the four licensing objectives which are:

- The prevention of crime and disorder;

- Public safety;
- The prevention of public nuisance
- The protection of children from harm.

In making its decision, the Sub Committee is also obliged to have regard to national guidance and the Council's own Licensing Policy. Of course, the Committee must have regard to all of the representations made and the evidence that it hears.

The Sub-Committee must, having regard to the application and to the relevant representations, take such step or steps as it considers appropriate for the promotion of the licensing objectives. The steps are:

- (a) Reject the application;
- (b) Refuse to specify a person in the licence as the premise's supervisor;
(*Note – not all of these will be relevant to this particular application)
- (c) Grant the application but modify the activities and/or the hours and/or the conditions of the licence;
- (d) Grant the application.

Where conditions are attached to a licence then reasons for those conditions must be given.

The Sub-Committee are reminded that any party to the hearing may appeal against the decision of the Sub-Committee to the Magistrates' Court within 21 days of the notification of the determination.

The Sub-Committee are asked to determine the application.

Financial implications: None directly but Members should be aware that any decision of the Sub-Committee may be appealed against in the Magistrates' Court and such an appeal may involve additional costs and possible costs against the Council.

Environmental/Sustainability Implications: Any authorisation under the Licensing Act 2003 may give rise to environmental implications both positive and negative depending upon the application and any measures proposed to take control adverse environmental factors.

Legal implications: As outlined in the report.

Equality Implications: None.

Risk Implications: None.

Community Safety Implications: As outlined in the report.

Background papers:

Licensing Act 2003

Licensing Act 2003 Section 182 Statutory Guidance

Royal Borough of Windsor and Maidenhead Council Licensing Policy

Enclosures/Appendices:

Appendix A – Application and plans

Appendix B – Map of the area

Appendix C – Received representations

Appendix D – Agreed conditions requested by Trading Standards and
Thames Valley Police

Contact details: Craig Hawkings - Licensing Team Leader

Craig.Hawkings@RBWM.gov.uk

Mobile: 07833047887

APPENDIX A

Application for a premises licence to be granted under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We 365 SERVICES (UK) LTD

(Insert name(s) of applicant)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

Part 1 – Premises details

Postal address of premises or, if none, ordnance survey map reference or description
88 Maidenhead Road

Post town	Windsor	Postcode	SL4 5EJ
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Telephone number at premises (if any)	
Non-domestic rateable value of premises	£12,000

Part 2 - Applicant details

Please state whether you are applying for a premises licence as **Please tick as appropriate**

- | | |
|--|---|
| a) an individual or individuals * | <input type="checkbox"/> please complete section (A) |
| b) a person other than an individual * | |
| i as a limited company/limited liability partnership | <input checked="" type="checkbox"/> please complete section (B) |
| ii as a partnership (other than limited liability) | <input type="checkbox"/> please complete section (B) |
| iii as an unincorporated association or | <input type="checkbox"/> please complete section (B) |
| iv other (for example a statutory corporation) | <input type="checkbox"/> please complete section (B) |
| c) a recognised club | <input type="checkbox"/> please complete section (B) |

- d) a charity ☐ please complete section (B)
- e) the proprietor of an educational establishment ☐ please complete section (B)
- f) a health service body ☐ please complete section (B)
- g) a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales ☐ please complete section (B)
- ga) a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England ☐ please complete section (B)
- h) the chief officer of police of a police force in England and Wales ☐ please complete section (B)

* If you are applying as a person described in (a) or (b) please confirm (by ticking yes to one box below):

I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or ☒

I am making the application pursuant to a statutory function or ☐

a function discharged by virtue of Her Majesty's prerogative ☐

(A) INDIVIDUAL APPLICANTS (fill in as applicable)

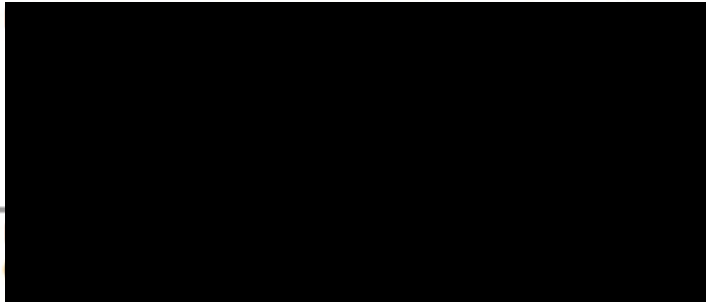
Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
Date of birth			I am 18 years old or over <input type="checkbox"/> Please tick yes		
Nationality					
Current residential address if different from premises address					
Post town				Postcode	
Daytime contact telephone number					
E-mail address (optional)					
Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service (please see note 15 for information)					

SECOND INDIVIDUAL APPLICANT (if applicable)

Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Title (for example, Rev)	
Surname			First names		
Date of birth			I am 18 years old or over <input type="checkbox"/> Please tick yes		
Nationality					
Where applicable (if demonstrating a right to work via the Home Office online right to work checking service), the 9-digit 'share code' provided to the applicant by that service: (please see note 15 for information)					
Current residential address if different from premises address					
Post town				Postcode	
Daytime contact telephone number					
E-mail address (optional)					

(B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name 365 SERVICES (UK) LTD
Address 

Description of applicant (for example, partnership, company, unincorporated association etc.) Company	
Telephone number (if any)	
<div style="background-color: black; width: 200px; height: 40px;"></div>	

Part 3 Operating Schedule

When do you want the premises licence to start?

DD		MM		YYYY			
A	S	A	P				

If you wish the licence to be valid only for a limited period, when do you want it to end?

DD		MM		YYYY			

Please give a general description of the premises (please read guidance note 1) Cafe

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

What licensable activities do you intend to carry on from the premises?

(please see sections 1 and 14 and Schedules 1 and 2 to the Licensing Act 2003)

Provision of regulated entertainment (please read guidance note 2)

Please tick all that apply

- | | |
|--|--------------------------|
| a) plays (if ticking yes, fill in box A) | <input type="checkbox"/> |
| b) films (if ticking yes, fill in box B) | <input type="checkbox"/> |
| c) indoor sporting events (if ticking yes, fill in box C) | <input type="checkbox"/> |
| d) boxing or wrestling entertainment (if ticking yes, fill in box D) | <input type="checkbox"/> |
| e) live music (if ticking yes, fill in box E) | <input type="checkbox"/> |

f) recorded music (if ticking yes, fill in box F) ☒

g) performances of dance (if ticking yes, fill in box G) ☐

h) anything of a similar description to that falling within (e), (f) or (g)
(if ticking yes, fill in box H) ☐

Provision of late night refreshment (if ticking yes, fill in box I) ☐

Supply of alcohol (if ticking yes, fill in box J) ☒

In all cases complete boxes K, L and M

A

Plays Standard days and timings (please read guidance note 7)			<u>Will the performance of a play take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Day	Start	Finish		Both	<input type="checkbox"/>
Mon			<u>Please give further details here</u> (please read guidance note 4)		
Tue					
Wed			<u>State any seasonal variations for performing plays</u> (please read guidance note 5)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the performance of plays at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat					
Sun					

B

Films Standard days and timings (please read guidance note 7)			<u>Will the exhibition of films take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)		
Mon					
Tue					
			<u>State any seasonal variations for the exhibition of films</u> (please read guidance note 5)		
Wed					
Thur					
			<u>Non standard timings. Where you intend to use the premises for the exhibition of films at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Fri					
Sat					
Sun					

C

Indoor sporting events Standard days and timings (please read guidance note 7)			<u>Please give further details</u> (please read guidance note 4)
Day	Start	Finish	
Mon			
Tue			<u>State any seasonal variations for indoor sporting events</u> (please read guidance note 5)
Wed			
Thur			<u>Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list</u> (please read guidance note 6)
Fri			
Sat			
Sun			

D

Boxing or wrestling entertainments Standard days and timings (please read guidance note 7)			<u>Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)		
Mon					
Tue					
			<u>State any seasonal variations for boxing or wrestling entertainment</u> (please read guidance note 5)		
Wed					
Thur					
			<u>Non standard timings. Where you intend to use the premises for boxing or wrestling entertainment at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Fri					
Sat					
Sun					

E

Live music Standard days and timings (please read guidance note 7)			<u>Will the performance of live music take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
Day	Start	Finish		Both	<input type="checkbox"/>
Mon			<u>Please give further details here</u> (please read guidance note 4)		
Tue					
Wed			<u>State any seasonal variations for the performance of live music</u> (please read guidance note 5)		
Thur					
Fri			<u>Non standard timings. Where you intend to use the premises for the performance of live music at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sat					
Sun					

F

Recorded music Standard days and timings (please read guidance note 7)			<u>Will the playing of recorded music take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input checked="" type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)		
Mon	10:00	18:00			
Tue	10:00	18:00			
			<u>State any seasonal variations for the playing of recorded music</u> (please read guidance note 5)		
Wed	10:00	18:00			
Thur	10:00	18:00			
			<u>Non standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Fri	10:00	18:00			
Sat	10:00	18:00			
Sun	10:00	16:00			

G

Performances of dance Standard days and timings (please read guidance note 7)			<u>Will the performance of dance take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Day	Start	Finish	<u>Please give further details here</u> (please read guidance note 4)		
Mon					
Tue					
			<u>State any seasonal variations for the performance of dance</u> (please read guidance note 5)		
Wed					
Thur					
			<u>Non standard timings. Where you intend to use the premises for the performance of dance at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Fri					
Sat					
Sun					

H

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 7)			Please give a description of the type of entertainment you will be providing		
Day	Start	Finish	<u>Will this entertainment take place indoors or outdoors or both – please tick</u> (please read guidance note 3)	Indoors	<input type="checkbox"/>
Mon				Outdoors	<input type="checkbox"/>
				Both	<input type="checkbox"/>
Tue			<u>Please give further details here</u> (please read guidance note 4)		
Wed					
Thur			<u>State any seasonal variations for entertainment of a similar description to that falling within (e), (f) or (g)</u> (please read guidance note 5)		
Fri					
Sat			<u>Non standard timings. Where you intend to use the premises for the entertainment of a similar description to that falling within (e), (f) or (g) at different times to those listed in the column on the left, please list</u> (please read guidance note 6)		
Sun					

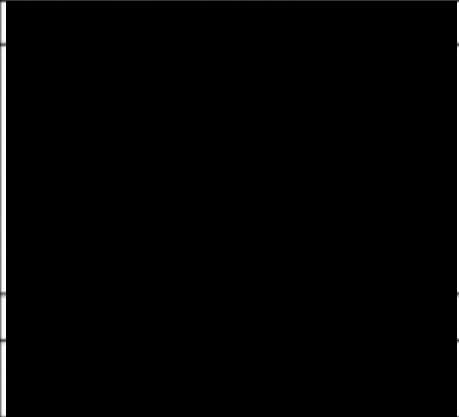
I

Late night refreshment Standard days and timings (please read guidance note 7)			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 3)	Indoors	<input type="checkbox"/>																																					
				Outdoors	<input type="checkbox"/>																																					
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			<u>State any seasonal variations for the provision of late night refreshment</u> (please read guidance note 5)																																							
			<u>Non standard timings. Where you intend to use the premises for the provision of late night refreshment at different times, to those listed in the column on the left, please list</u> (please read guidance note 6)																																							

J

Supply of alcohol Standard days and timings (please read guidance note 7)			Will the supply of alcohol be for consumption – please tick (please read guidance note 8)	On the premises	<input type="checkbox"/>	
				Off the premises	<input type="checkbox"/>	
				Both	<input checked="" type="checkbox"/>	
Day	Start	Finish	State any seasonal variations for the supply of alcohol (please read guidance note 5)			
Mon	10:00	18:00				
Tue	10:00	18:00				
Wed	10:00	18:00				
Thur	10:00	18:00				Non standard timings. Where you intend to use the premises for the supply of alcohol at different times to those listed in the column on the left, please list (please read guidance note 6)
Fri	10:00	18:00				
Sat	10:00	18:00				
Sun	10:00	16:00				

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor (Please see declaration about the entitlement to work in the checklist at the end of the form):

Name Blerim Pacolli	
	
Issuing licensing authority (if known) London Borough of Brent	

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9).

N/A

L

Hours premises are open to the public Standard days and timings (please read guidance note 7)			State any seasonal variations (please read guidance note 5)
Day	Start	Finish	
Mon	08:00	18:00	
Tue	08:00	18:00	
Wed	08:00	18:00	
Thur	08:00	18:00	
Fri	08:00	18:00	Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the column on the left, please list (please read guidance note 6)
Sat	08:00	18:00	
Sun	10:00	16:00	

M

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)

Sale of alcohol shall only be ancillary to the sale food

b) The prevention of crime and disorder

Please see A above

c) Public safety

Please see A above

d) The prevention of public nuisance

Please see A above

e) The protection of children from harm

Please see A above

Checklist:**Please tick to indicate agreement**

- I have made or enclosed payment of the fee. ☒
- I have enclosed the plan of the premises. ☒
- I have sent copies of this application and the plan to responsible authorities and others where applicable. ☒
- I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable. ☒
- I understand that I must now advertise my application. ☒
- I understand that if I do not comply with the above requirements my application will be rejected. ☒
- [Applicable to all individual applicants, including those in a partnership which is not a limited liability partnership, but not companies or limited liability partnerships] I have included documents demonstrating my entitlement to work in the United Kingdom or my share code issued by the Home Office online right to work checking service (please read note 15). ☐


IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Part 4 – Signatures (please read guidance note 11)

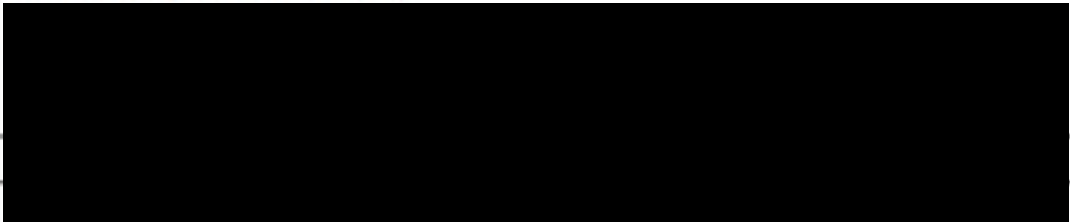

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 12). **If signing on behalf of the applicant, please state in what capacity.**

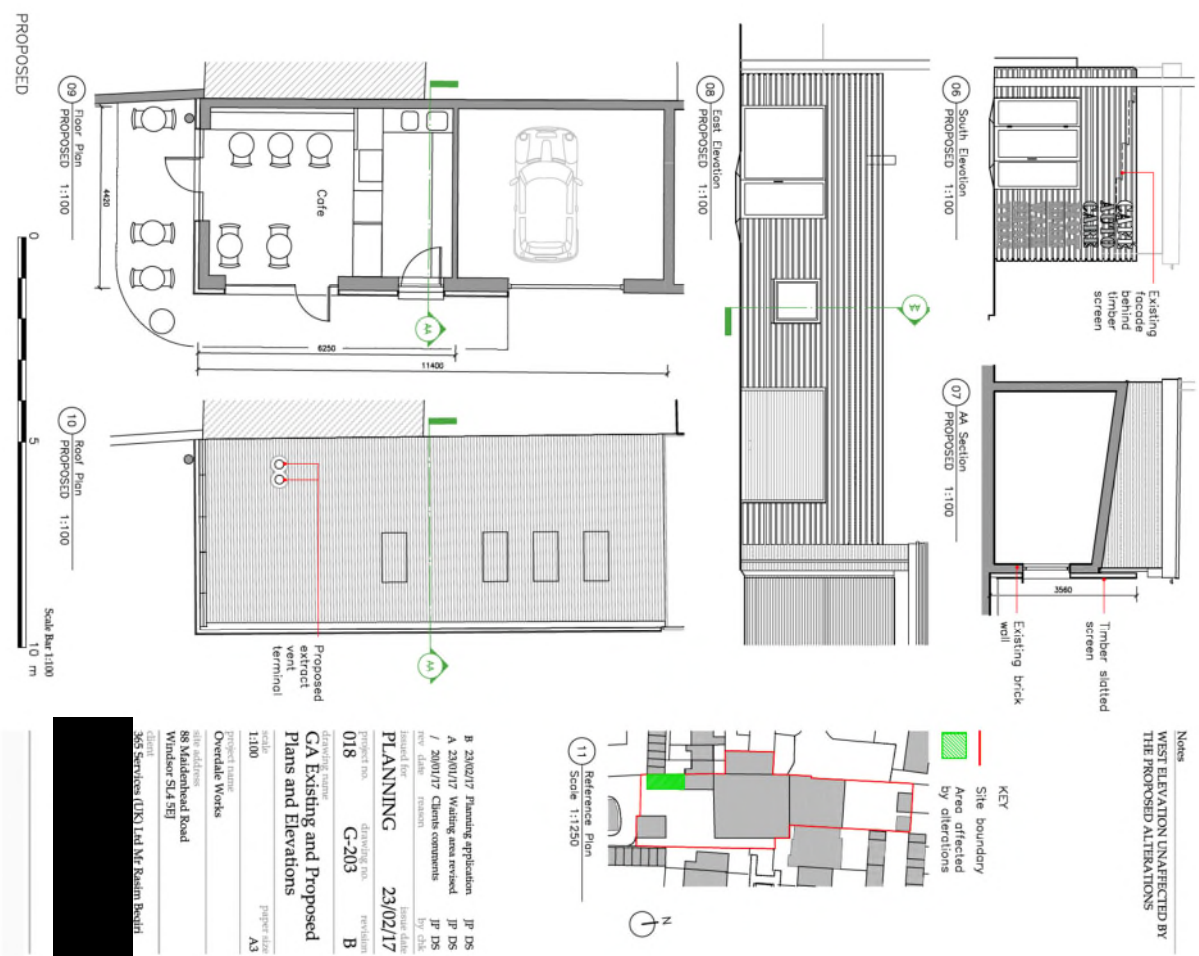
Declaration	<ul style="list-style-type: none">• [Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15).• The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or
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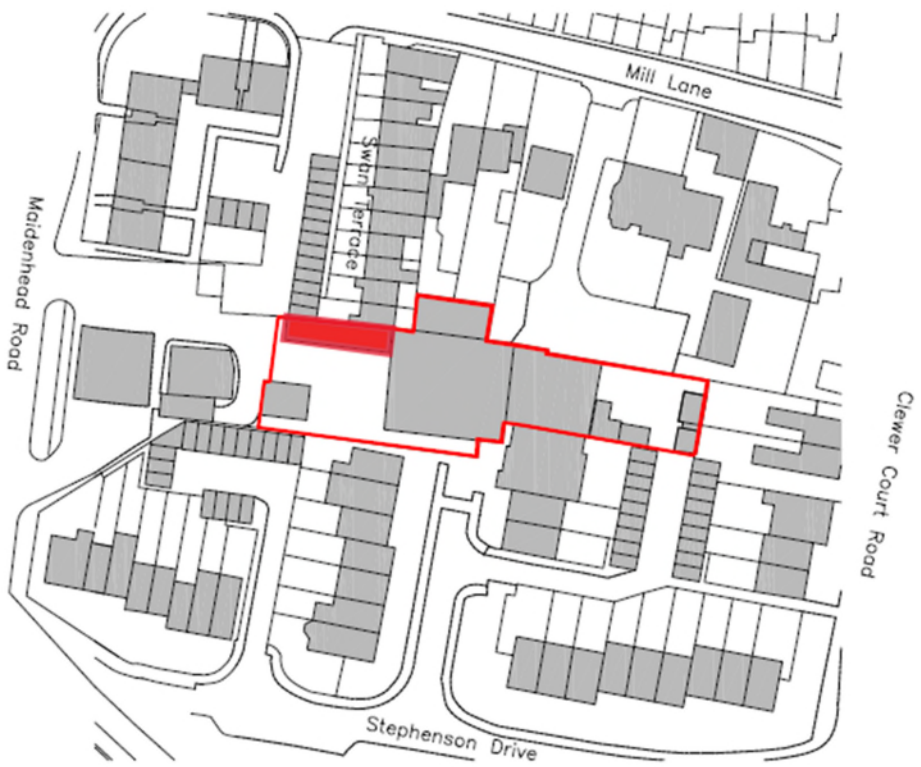
	her proof of entitlement to work, or have conducted an online right to work check using the Home Office online right to work checking service which confirmed their right to work (please see note 15)
Signature	
Date	06/08/2021
Capacity	Solicitors on Behalf of Applicant

For joint applications, signature of 2nd applicant or 2nd applicant's solicitor or other authorised agent (please read guidance note 13). If signing on behalf of the applicant, please state in what capacity.

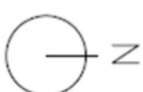
Signature	
Date	
Capacity	

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 14)	
Andrew Wong and Darren O'leary	
	
If you would prefer us to correspond with you by e-mail, your e-mail address (optional)	
	





01 Site Location Plan
EXISTING 1:1250



/ 23/02/17 Planning application JP DS
rev date reason by clk

Issued for PLANNING 23/02/17 issue date

project no. drawing no. revision
018 G-201 /

drawing name
Site Location Plan

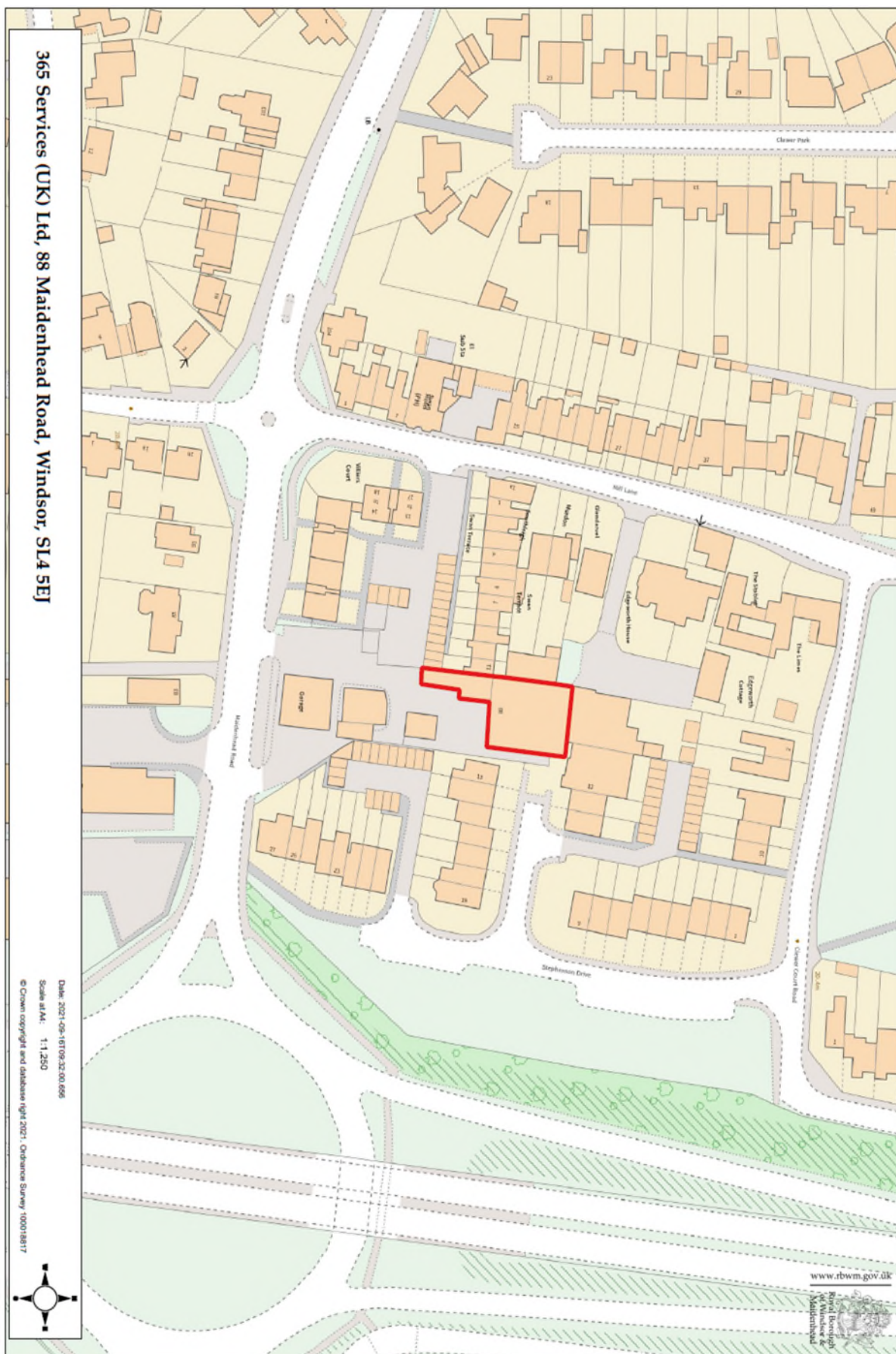
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1:1250 A4

project name
Overdale

site address
88 Maidenhead Road
Windsor SL4 5FJ

client
365 Services (UK) Ltd Mr Rasim Begiri

APPENDIX B



APPENDIX C

-----Original Message-----

From: Andrew Sinclair [REDACTED]

Sent: 20 August 2021 21:26

To: Licensing <Licensing2@RBWM.gov.uk>

Subject: New Pizza cafe at BPpetrol station 88 Maidenhead Road SL45EJ

CAUTION: This email originated from outside the council. Do not click any links or open attachments in this email unless you recognise the sender and are sure that the content is safe.

I would like to bring to your attention the building that has been erected behind the BP garage. Initially it was a cafe whilst people had their cars serviced. This building has huge extraction fans which will blow into mine and my neighbours gardens. They propose to play loud music and have speakers outside. I've now been informed he is applying for a licence to sell alcohol. This is a residential area and I find it hard to believe this is actually being considered. To sell alcohol in this quiet residential area will cause concern for all the residents and I feel I need to express this. I am currently caring for my ninety year old mother who is suffering with Dementia and has been a resident for thirty three years, I feel this is unfair, this is her retirement home to live in peace and I feel these plans would affect her well-being. I would appreciate your immediate attention in this matter and look forward to your response.

Kind regards

Andrew Sinclair
[REDACTED]

From: beryl padgett [REDACTED]
Sent: 15 August 2021 08:17
To: Licensing <Licensing2@RBWM.gov.uk>
Subject: Pizza cafe BP station Maidenhead RD

CAUTION: This email originated from outside the council. Do not click any links or open attachments in this email unless you recognise the sender and are sure that the content is safe.

I strongly object to the proposal to the pizza cafe and the loud piped music and the serving of alcohol. This is a residential area with families in close proximity and is not appropriate. This started off as a small building in which people could sit and wait for their car to have an MOT etc and be served coffee it is ridiculous that now they propose to have a late pizza place with alcohol and music. If you allow this to go ahead you are not doing your job you should be protecting the rights of residents.

Beryl Padgett

From: [REDACTED]
Sent: 11 August 2021 09:51
To: Licensing <Licensing2@RBWM.gov.uk>
Subject: Objection

CAUTION: This email originated from outside the council. Do not click any links or open attachments in this email unless you recognise the sender and are sure that the content is safe.

Good morning

I am writing to object very strongly to the Pizza cafe behind the BP garage gaining a license for alcohol to be served.

As a resident of Swan Terrace, we know full well once the owner has this he will then apply to extend the hours, we suffer enough noise from his garage and also BP garage customers at night honking horns and getting rowdy.

This will only add to it.

This is supposed to be a conservation area.

Our quality of life will go downhill very fast if this is allowed to go ahead.

Yours Sincerely

Mrs Caril Meakin.
[REDACTED]

Good afternoon,

I am writing with regards to the application below:

Ward: Clewer East

Application Type: New premises application

Premises: 88 Maidenhead Road, SL4 5EJ

Applicant: 365 SERVICES (UK) LTD

Summary of application:

Café

The new application is for the following:

- Recorded Music
Monday – Saturday 10am to 18:00pm
Sunday 10am – 16:00
- Sale of Alcohol on and off the premises
Monday – Saturday 10am to 18:00pm
Sunday 10am – 16:00

I would like to register my objection to this application on the grounds of prevention of public nuisance. The café is located on land shared by a petrol station forecourt, which is next to a residential area. Residents of Villiers Court and Stephenson Drive have told me that the music already being played by external speakers, without a license, throughout the weekend disturbs them in their homes and gardens.

It seems unusual for a business to play music externally, especially in a residential area and I cannot think of any, even in Windsor Town centre that do so. The early start time of 10am on Sunday morning also seems unreasonable and having music playing all day is causing residents distress.

Kind regards,

Cllr Amy Tisi

Clewer East Ward

Royal Borough of Windsor and Maidenhead



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To whom it may concern

I am writing in objection to the proposed premises license for a Café at 88 Maidenhead Road SL4 5EJ. I believe the proposals made in the application will cause a public nuisance through noise pollution caused by playing recorded music in outside areas. This is a quiet residential area which has already been considerably disturbed by the additional noise from the Swan Pub; the addition of a further noise-creating venue in the area will have a considerable impact on the local environment, reducing quality of life for residents and potentially also reducing the value and desirability of property.

Additionally I am concerned that sales of alcohol on the premises will encourage drinkers to congregate in the local area, potentially increasing local crime and disorder.

I request that these issues, and their impact on local residents, are fully considered.

Best wishes

Dr Carla Rees

Dear Sir /Madam,

I wish to strongly echo the sentiments (below) of my neighbour Rhiannon Williams [REDACTED]
[REDACTED] Rhiannon has succinctly covered all of the key elements that I would also like to make on this issue.

This is a residential area and an inappropriate setting to have a pizza cafe-bar. I was under the impression (when I enquired on its development at AutoCare) that its intended purpose was a waiting area where the AutoCare customers could have a coffee. This would have been perfectly acceptable, however the current proposal would seem to be an entirely different enterprise. How could there possibly be justification to have an external speaker system when it is overlooked by so many houses? Myself and the majority of neighbours that I know are having to work from home and joining online meetings. This is hard enough as it is with the current noise levels in the area, in particular from the BP petrol station and the bodyshop AutoCare so to add to this with outside music is unacceptable.

"My objection is on the grounds of public nuisance. This site already operates 24/7 and has a grave impact on my residential amenities. My house backs onto the site and I suffer severe noise nuisance from the over-intensification of operations within the site - from the petrol station, Londis shop, car repair, car wash, Amazon lockers, cashpoint etc. In short, there are too many customers trying (often in vain) to access the site/park their vehicles on a very limited footprint. Cars often block Maidenhead Road waiting to enter/exit the site. The subsequent shouting, swearing and car horn usage is a constant nuisance within my home and I am often unable to use my garden.

It clearly makes no sense to add to this poor state of affairs with a pizza cafe-bar. Moreover, the noise from the cafe, the bar and its external sound system plus the external seating will add up to a considerable nuisance for the many local residents living adjacent to the site. It will make a bad situation much worse."

Please kindly refuse the license.

Yours faithfully,

Jane Deane
[REDACTED]

-----Original Message-----

From: [REDACTED]
Sent: 22 August 2021 11:40
To: Licensing <Licensing2@RBWM.gov.uk>
Subject: Case RB28 ...88Maidenhead Road, Windsor Berkshire

CAUTION: This email originated from outside the council. Do not click any links or open attachments in this email unless you recognise the sender and are sure that the content is safe.

To whom it may concern

365 Services(UK)Ltd 88 Maidenhead Road, Windsor, Berkshire Case .. RB28 external music speaker and alcohol license... I absolutely strongly object to both of these, I live at number 10 Swan Terrace which is literally one wall away from this eyesore, we are already objecting to venting ducts put on the roof contrary to planning regulations. This is supposed to be a conservation area, what a joke, the playing of loud music and people getting drunk eating pizza outside our property is hardly conclusive to a nice area. It will devalue our houses and cause no amount of problems and noise pollution for all the surrounding neighbours, it will also encourage late night drinking as they are bound to apply for extension hours. This site is already noisy with the BP garage, there car wash, and the large car wash with mechanical MOTs exhausts etc.

I would like to suggest that you actually send a planning officer out to look at exactly where this building is and how any noise and disturbance will affect us all. Please do not let this go ahead, it seems the people of Windsor don't matter anymore, and we are all feeling that.

Yours sincerely

Mrs Janet White

[REDACTED]

From: Miranda Whybrow [REDACTED]
Sent: 12 August 2021 22:40
To: Licensing <Licensing2@RBWM.gov.uk>
Subject: BP garage Maidenhead Road cafe

CAUTION: This email originated from outside the council. Do not click any links or open attachments in this email unless you recognise the sender and are sure that the content is safe.

Dear Sir /Madam

I live at [REDACTED] [REDACTED]

I was very concerned when the cafe was being built at the BP garage as it is situated on the other side of the retaining wall of my garage. The builders were walking around on the roof of my garage without permission given. It since has had to be fixed as it was leaking all of a sudden

There are speakers on the outside of the cafe music is being played even though it is not open for business yet. I now hear it will be serving alcohol, and they will be applying for a later licence. This cafe will attract even more late night noisy groups than it does already -j(ust being a garage which serves alcohol.)

I am absolutely amazed and horrified that this is allowed to happen in a residential area next to Villiers Court, Swan Terrace and neighbours on Mill Lane who's properties back on to the BP site. We have had no say whatsoever. I would not have bought my property if I had realised that this cafe was going to be built serving alcohol till all hours no doubt. It will be a public nuisance. It was meant to be a cafe for clients waiting to have their cars MOT'd undertaken during daylight hours.

I pray something can be done about this and I look forward to hearing from you

Mrs Miranda Whybrow

CAUTION: This email originated from outside the council. Do not click any links or open attachments in this email unless you recognise the sender and are sure that the content is safe.

This is a representation about the licence application to have outdoor loudspeakers playing music at the premises at 88 Maidenhead Road, SL4 5EJ.

I object in the strongest possible terms to the granting of this licence on the grounds that it will create a public nuisance.

This is a quiet residential area and the idea of playing music through outdoor loudspeakers is an absurd and antisocial one. That this would be every single day with the plan to extend it into the evening is madness.

There is no necessity at all for the intended business to create such disruption to residents in order to function.

Those of us who live here are friendly and respectful of others, and to subject us to this torture is cruel and irresponsible. Many of us also conduct our businesses from home, so in addition to seriously impeding enjoyment of our properties in leisure time, this would adversely affect our work as well.

I know first-hand how much stress is caused by being subjected to antisocial amplified sound - we already have a problem here caused by The Swan pub running loudspeakers at high volume in their garden.

In addition, it seems that the owners of the business in question have no interest in the needs of local residents, having already erected monstrous ventilation ducts seemingly without proper planning permission, and reportedly having verbally abused one of our neighbours who asked questions about the structure.

I implore you to reject this absurd application and put the needs of residents first.

Nicolas Romero



-----Original Message-----

From: Trish Ford [REDACTED]
Sent: 16 August 2021 17:10
To: Licensing <Licensing2@RBWM.gov.uk>
Subject: Re B P garage Maidenhead Road Windsor - Pizza Cafe

CAUTION: This email originated from outside the council. Do not click any links or open attachments in this email unless you recognise the sender and are sure that the content is safe.

Sent from my iPad

I am writing to strongly object to the proposed pizza cafe at the above address. I live in Swan Terrace and have done so for the last 40 years, and have not had reason to complain before. This proposal contravenes all aspects of living in a residential area, and should therefore never have been allowed by the council to have got this far. The thought of loud music, alcohol sales, cooking smells and all the noise which is bound to accompany it; together with the unsightly illegal industrial extractor.

This proposal should be stopped by yourselves immediately and should certainly not have been allowed to get off the ground.

Patricia Somerville Ford

From: Paul Newell [REDACTED]
Subject: Case Ref: RB28 - Cafe in 88 Maidenhead Rd SL4 5EJ
Date: 24 August 2021 at 16:18:01 BST
To: licensing@rbwm.gov.uk

Dear Sirs

I am writing to object in the strongest possible terms to the above Licensing Applications as follows:

1. Recorded Music

The garden of our property is situated next to the Cafe.

Constant recorded music will have a negative impact on our enjoyment of this valued outside space and that of our neighbours in Swan Terrace, most of whom are retired.

To add to our concerns, my wife suffers with epilepsy. One of the triggers for her seizures is the beat of repetitive music.

2. Sale of Alcohol on the premises

I wish to bring your attention to the Planning Application for the cafe - 17/02039/FULL

You will find in the section headed Proposal - Design and Access Statement, that the Objective for the cafe is to 'Provide a comfortable area for customers to wait during MOT Tests, Servicing and Car Valeting etc'.

Customers will be waiting to drive away in cars - why on earth would this business want to tempt them to buy alcohol. It's tantamount to encouraging them to break the law.

In summary we wish to object to the two applications for the following reasons;

1. Recorded music will cause a public nuisance and undermine my wife's safety.
2. Sale of alcohol will undermine the prevention of crime and disorder as well as public safety due to drink driving.

Best Regards
Paul & Julie Newell
[REDACTED]

-----Original Message-----

From: Rhiannon Williams [REDACTED] >

Sent: 14 August 2021 18:49

To: Licensing <Licensing2@RBWM.gov.uk>

Subject: Objection (case ref RB28)

CAUTION: This email originated from outside the council. Do not click any links or open attachments in this email unless you recognise the sender and are sure that the content is safe.

Dear Sir/Madam,

My objection is on the grounds of public nuisance. This site already operates 24/7 and has a grave impact on my residential amenities. My house backs onto the site and I suffer severe noise nuisance from the over-intensification of operations within the site - from the petrol station, Londis shop, car repair, car wash, Amazon lockers, cashpoint etc. In short, there are too many customers trying (often in vain) to access the site/park their vehicles on a very limited footprint. Cars often block Maidenhead Road waiting to enter/exit the site. The subsequent shouting, swearing and car horn usage is a constant nuisance within my home and I am often unable to use my garden.

It clearly makes no sense to add to this poor state of affairs with a pizza cafe-bar. Moreover, the noise from the cafe, the bar and its external sound system plus the external seating will add up to a considerable nuisance for the many local residents living adjacent to the site. It will make a bad situation much worse.

Please refuse the license and safeguard local residents' (remaining) amenities.

Yours Faithfully,

Rhiannon Williams
[REDACTED]

-----Original Message-----

From: simon moore [REDACTED]

Sent: 17 August 2021 12:03

To: Licensing <Licensing2@RBWM.gov.uk>

Cc: Cllr Tisi <Cllr.Tisi@RBWM.gov.uk>; Cllr Davies <Cllr.Davies@RBWM.gov.uk>

Subject: Application by 365 Services UK LTD 88 Maidenhead Road, SL4 5EJ

CAUTION: This email originated from outside the council. Do not click any links or open attachments in this email unless you recognise the sender and are sure that the content is safe.

Hi,

I would like to raise my objection to the current New Premises Application by 365 Services.

As a resident of Stephenson Drive my property and garden are located next-door to this business. I completely appreciate that as a garage/carwash there is noise produced through the course of business however the playing of recorded music and sale of alcohol from Monday-Saturday 10am-6pm and Sunday 10am-4pm is excessive and will considerably impact myself and neighbours.

Over the course of the last six months this business has built a restaurant, which I understand was first proposed as a cafe for customers of the garage/carwash, with the full intention of opening a pizza restaurant. There is a sizeable ventilation system in place on top of the property which I assume is required when cooking a large number of pizzas but I also assume will produce various odours and noise.

It is clear that this facility will not only be used to provide food and drink for the customers of the garage/carwash but also attempt to attract its own customers. This will not only increase traffic to an area where there is already limited parking but also increase the amount of noise coming from the site.

Should locals want to drink alcohol and/or buy food they can use the already well established local community pub The Swan. In fact the BP garage on the same site sells alcohol for consumption off-site. I therefore feel this additional licensed venue is unnecessary and excessive. I am also concerned that given this site is targeting those with vehicles being repaired or cleaned the likelihood of an increase of intoxicated drivers is very high.

As I am able to view the property clearly from my property I can see that the pizza restaurant has already been fitted with sizeable external speakers which are currently playing music from around 8am-8pm 7 days a week. This has impacted residents of Stephenson Drive and the surrounding area when using their gardens or even having windows open. There is absolutely no need to have external music playing at this venue and I struggle to think of any venues in Windsor that have such a system in place. There is no doubt in my mind that this will be used to drown out the sound of the car wash and garage. If this is the case the music will have to be significantly loud.

Given the fact that they are already playing music externally for 12 hours a day without a license this will become louder and more of a disruption to local resident's lives should the license be granted.

I have no objection to a pizza restaurant on that site however do not see the need for an alcohol license and external music.

I appreciate you taking my above points into consideration when making a decision on this application.

Kind Regards

Simon Moore

A large black rectangular redaction box covers the signature area, obscuring the name and any handwritten notes or dates that might have been present.

APPENDIX D

Subject : Division/Station : HQ Licensing

From : Debie Pearmain To : Greg Nelson
Police Licensing Officer Licensing Manager, RBWM

Ref : Date : 20th August 2021 Tel.No.01865 854022

Application for a Premises Licence – 365 Services (UK) Ltd, 88 Maidenhead Road, Windsor

Thames Valley Police request the following conditions are attached, alongside those already offered, to the premises licence:

Digital CCTV monitoring system to be installed and maintained to Thames Valley Police standard. Recording to be kept securely for 31 days and made available to Thames Valley Police employees and Authorised Persons as defined by Sections 13 & 69 Licensing Act 2003 upon request.

DPS or nominated person to be trained on how to work the CCTV system to the standard where the nominated person can download any potential evidence required by Thames Valley Police employees and Authorised persons as defined by Sections 13 & 69 Licensing Act 2003.

Nominated person is responsible in supplying the necessary media (discs, data stick) containing any downloaded content. Refusals Register to be on the premises and kept up to date and made available upon the request of Police, Trading Standards Officers and authorised persons as defined by Sections 13 & 69 Licensing Act 2003.

All Off-Sales to be in closed vessels.

If the applicant agrees to the above conditions there will be no police objections.

Regards

Debie Pearmain
Police Licensing Officer

RE: New Premises Licence Application – 365 Services UK LTD

The applicant has stated in section Me) The protection of children from harm – Please see A - Sale of alcohol shall only be ancillary to the sale food

Therefore we would like to add the following;

1. A challenge policy such as ‘Challenge 25 or Challenge 21’ to be adopted, where any person who looks under either 25 or 21 years of age should be asked to prove their age when attempting to purchase age restricted products such as alcohol and appropriate signage of the adopted challenge policy should also be displayed within the premises. All staff authorised to sell alcohol should be trained in the Challenge policy with appropriate training documented to reflect this.
2. Acceptable ID should include photographic identification documents; including passport, photo-card, driving license or proof of age card bearing the PASS hologram or any identification recognised or approved by either the Licensing/Responsible Authority or Thames Valley Police.
3. Be aware of the possibility of Proxy sales of alcohol which should be included in any training.
4. A refusal book/log/electronic log should be kept at the premises to record all incidents of possible underage/proxy alcohol sales and updated as and when required, and made available for inspection on request by either a Responsible Authority such as Licensing or Trading Standards or the Police.

Let me know how you get on.

Kind regards

Rajinder Mann
Fair Trading Officer

**Trading Standards & Licensing Team | Communities | Place | Royal Borough of Windsor & Maidenhead
Council Offices, Tinkers Lane, Windsor, SL4 4LR**

☎ Tel: 01628 683670

✉ Email: rajinder.mann@rbwm.gov.uk

[Website](#) | [Facebook](#) | [Twitter](#) | [YouTube](#)

We are currently experiencing a high level of calls and enquiries to the service due to Covid 19.
We have received your email and we will respond as soon as possible but please bear with us whilst we work through the enquiries.

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